

## Dealer Information and Terms

Renogy is a renewable energy company that prides itself on supplying the highest quality renewable energy products on the market today and for the future. Renogy supplies on-grid systems for homes and businesses, and many off-grid systems for RV's, boats and cabins.

Thank you for your interest in becoming a dealer with RNG Global Energy Limited, Inc. ("Renogy").

**Please complete and sign the attached Dealer Application (page 3), including the financial information and trade references, and return it, along with resale documentation (see Sales Tax Section below).** Please submit the completed Dealer Application to Renogy's Sales Department by mail, fax, or e-mail. Applications may be mailed to the Ontario, CA address shown above, or e-mailed to [sales@renogy.com](mailto:sales@renogy.com).

Renogy will review your application as quickly as possible. The timeframe to determine your account status will depend primarily upon the completeness and accuracy of the information on the Dealer Application, but expect at least a week to make our determination. **Trade references are required on all applications.**

Once the process is complete, Renogy will provide a notification by fax or e-mail, indicating whether the application has been approved or denied. **Nothing contained in this process guarantees that you or the applicant company will be approved as a Dealer, or that credit terms will be offered for purchasing product.**

**SALES TAX:** Resale documentation is required for all accounts as part of the set up process to establish eligibility to purchase wholesale. **RENOPY MUST CHARGE 9% SALES TAX IF YOUR BUSINESS IS LOCATED IN THE STATE OF CALIFORNIA, OR IF YOU DO BUSINESS IN, AND PURCHASE THE PRODUCT FOR RESALE IN THIS STATE.** Uniform Sales and Use Tax Certificates – Multi-jurisdictional Sales Tax forms are accepted as applicable. Renogy must have a valid Resale Card/Permit/Certificate, as applicable, on file before product is released. **Accounts will be placed on hold upon expiration of resale documentation until valid resale documentation can be obtained. Purchaser is responsible for 9% sales tax on orders processed without valid documentation on file.**

**PAYMENT OPTIONS:** All products must be paid for prior to shipment. Advanced payment by bank transfer is mandatory on all international orders. A "Credit Card Authorization Form" must be completed when using a credit card; only American Express, Discover, Visa or MasterCard are accepted. If paying with a check please allow at least 3-5 business days for the check to clear prior to shipping. If paying through Paypal, an invoice will be sent. For wire transfers, instructions will be sent, and it takes 2-3 business days to process. All cash transactions must be done in person at the corporate headquarters in Ontario, CA.

**RETURNED CHECKS:** All returned checks will be subject to a \$25.00 processing fee and any returned check may result in cancellation of credit terms, and/or Dealer rights.

**SHIPPING AND HANDLING:** Most of the products purchased from Renogy feature free shipping. For larger panels (above 200 watts per panel), shipping will be by "LTL" four to seven business days freight method, also known as the "less than truckload" method; thus, customers must pay for shipping. An adult signature is required for all deliveries. International shipping is dependent on the rate and service area, and Dealers must thus e-mail Renogy the address to [sales@renogy.com](mailto:sales@renogy.com). For addresses in Alaska, Hawaii, and Puerto Rico, products may be shipped via USPS for small parcels and FedEx 2nd Day Express for larger packages, with a surcharge. Due to Federal Aviation Administration (FAA) safety restrictions, Renogy cannot ship items by air (premium or express) that contain regulated or hazardous materials. Products that contain flammable, volatile or corrosive chemicals can be shipped ground delivery to the 48 continental states only.

**RETURN POLICY:** Renogy has a 30 day-return policy upon the receiving of the order. Any return submitted for a refund may be subject to a 10% restocking fee and shipping costs. Renogy will waive the 10% restocking fee and pay the shipping costs for the following return reasons: carrier damage, defective product, product does not match advertising, received incorrect product, or product was an extra item not ordered. For any other reasons, customers are responsible with shipping fees.

**MISSING/DAMAGED POLICY:** All missing and damaged goods must be reported within seven (7) days upon receipt and shipped back within seven (7) days upon receiving a return label. Any products shipped back freight collect will be refused. Credit will be issued once the product has been received and inspected. No cash refunds will be given on any missing/damaged goods.

**WARRANTY:** For all monocrystalline and polycrystalline solar panels above 150 watts, with the exception of bendable panels, there is a 10 year material and workmanship warranty. For all monocrystalline and polycrystalline solar panels under 150 watts with the exception of bendable panels, there is a 5 year material and workmanship warranty. For all monocrystalline and polycrystalline solar panels, with the exception of bendable panels, there is a 25-year transferable power output warranty, with a 95% efficiency rate at 5-years, a 90% efficiency rate at 10-years and an 80% efficiency rate at 25-years. Inverters have a 3-year material warranty, and accessories have a 1-year material warranty.

Register your products for warranty to allow you easier access to customer support, special offers, and future outreach programs here: <http://www.renogy-store.com/Warranty-Registration-s/1913.htm>

Thank you for choosing RNG Global Energy Limited, Inc. (Renogy) to fill your solar energy needs.

Sincerely,  
**Yi Li, PhD. of Physics**  
**CEO**

Dealer Status Request:  New  Renewal

I/WE herewith make application to RNG Global Energy Limited, Inc. (hereinafter "Vendor") for Dealer Status. Payment for orders will be made via credit card, or via credit terms as requested below. The undersigned gives and grants Vendor participation to verify or re-verify all information stated herein at any time. I/WE hereby agree that all credit granted and/or extended shall be paid timely in accordance with the Vendor's set times.

**PLEASE ANSWER ALL QUESTIONS**

Company Name: \_\_\_\_\_ Corporation  LLC  Partnership  Sole Ownership

DBA Name: \_\_\_\_\_ Federal Tax ID: \_\_\_\_\_ Line of Business: \_\_\_\_\_

Company Officer – First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Title: \_\_\_\_\_

Bill to Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Ship to Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Years in Business #: \_\_\_\_\_

Co Email: \_\_\_\_\_ Use for news/ specials

Request Credit Terms? Yes – Amount: \$ \_\_\_\_\_ No, Pay by CC  Freight Forwarder Name: \_\_\_\_\_

**FINANCIAL INFORMATION**

Retail Storefront/Dealership/Boatyard? Yes  No  Web Address: \_\_\_\_\_

Bank: \_\_\_\_\_ Acct #: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Phone: \_\_\_\_\_

**TRADE REFERENCES (Required)**

Has applicant or any owners, principles, members, officers, or directors ever filed a voluntary petition for bankruptcy, been adjudged bankrupt, or made an assignment for the benefit of creditors? Yes  No  If yes, please explain \_\_\_\_\_

**I hereby certify that I have contacted all of my trade references and they are willing to provide a credit reference for my company. Initial:**

Company Name: _____	Company Name: _____	Company Name: _____
Contact Name: _____	Contact Name: _____	Contact Name: _____
Address: _____	Address: _____	Address: _____
City State Zip: _____	City State Zip: _____	City State Zip: _____
Phone: _____	Phone: _____	Phone: _____
A/R Email: _____	A/R Email: _____	A/R Email: _____
Account Open Since: _____	Account Open Since: _____	Account Open Since: _____
Credit Limit: _____	Credit Limit: _____	Credit Limit: _____
Acct #: _____	Acct #: _____	Acct #: _____

I hereby certify that the information contained herein is complete and accurate. This information has been furnished with the understanding that it is to be used to determine the amount and conditions of the credit to be extended. Furthermore, I hereby authorize the financial institutions listed in this credit application to release necessary information to the company for which credit is being applied for in order to verify the information contained herein.

The undersigned represents that the undersigned has read the Information and Terms in the cover letter signed by Yi Li, the CEO of Renogy, and on behalf of the Applicant, agrees to be bound by such terms and conditions contained in the Information and Terms cover letter. The undersigned represents and warrants that they have the authority to bind the Applicant.

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Title \_\_\_\_\_ Signature \_\_\_\_\_

**For Office Use Only**

(Please SIGN and PRINT name above. Note: Signature must be Owner, Partner or Officer).

CUST # \_\_\_\_\_ Date Rcvd \_\_\_\_\_ Cust Since \_\_\_\_\_ Terms or Limit Increase Request? \_\_\_\_\_

Salesperson \_\_\_\_\_ Terms \_\_\_\_\_ Manager \_\_\_\_\_ User ID \_\_\_\_\_ Password \_\_\_\_\_

*Must be completed if you are using a credit card*

I, (Print Name) \_\_\_\_\_, do hereby authorize RNG Global Energy Limited, Inc. to charge the following credit card for purchases made under the customer name of \_\_\_\_\_

Card Type:  Visa  MasterCard  American Express  Discover

Name printed on card \_\_\_\_\_ Company Card?  Yes  No

Phone \_\_\_\_\_ Email Address \_\_\_\_\_

**Security Code #: Code must be provided at the time of order (3 digits V/MC - 4 digits AMEX)**

Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_ Card

Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Your authorization will be kept on file for future orders unless you specify that this is a one-time credit card authorization. Card number will be required at each time of purchase, and must match this authorization.

Check box if card is authorized for one time use only  Invoice # or Sales order # \_\_\_\_\_

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Title \_\_\_\_\_ Authorized Signature/Cardholder \_\_\_\_\_

*(Please SIGN and PRINT name above. NOTE: Signature must be Authorized Cardholder.)*